



January 11 2021

Dear Valued Customer:

At Elkem Silicones, we take pride in the service and solutions we provide to help you deliver your potential.

Unfortunately, due declining demand in aviation markets we are forced to implement order fulfillment changes impacting the following products effective immediately:

BLUESIL V-612 A+B KIT 5KG BLUESIL V-612 A+B KIT 5KG PWA BLUESIL V-612 A+B TUB 148.5G SEMKIT BLUESIL V-612 A+B TUB 148.5G SEMKIT PWA BLUESIL V-622 A+B KIT 2.74KG BLUESIL V-622 A+B KIT 2.74KG PWA BLUESIL V-658 A+B KIT 5KG BLUESIL V-695 A+B KIT 2.74KG

In order to meet expectations for remaining shelf life on date of shipment we will adopt a production campaign approach to these products. This will allow Elkem to more efficiently consolidate orders into new production lots. As a result, <u>current published standard lead times are suspended indefinitely</u> in lieu of periodic campaign scheduling for the impacted products. As demand varies widely among these products Elkem will monitor our rolling order histories to predict future production timing.

If urgent needs arise you should check with your Elkem sales rep to confirm if any inventory is available and to validate remaining shelf life accordingly.

Elkem Silicones remains committed to developing innovative solutions, investing to support market needs, partnering with you to achieve sustainable results and maintaining the highest service level in the industry.

While we recognize that messages like this are difficult, this action is necessary.

We appreciate your business and look forward to continuing to support you.

Best regards,

best regards,

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